

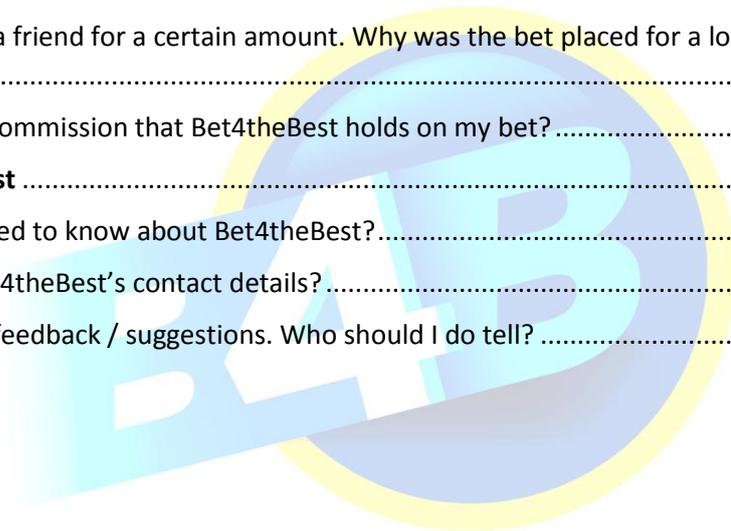
# Bet4theBest - Frequently Asked Questions

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## **My Account**

### **Why do I need to open an account?**

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To use our services, you need to open an account which you will use to deposit and withdraw money, set your preferences and change your contact details. Registering with Bet4theBest is essential to ensure security.

We only use your details to perform security checks for your protection, to contact you if you have a query and to provide you with product information when requested. All of your data is stored securely. We do not sell your information to any third parties.

### **Why do you need my e-mail address?**

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It is essential that we have your correct e-mail address as we may need it for security purposes. From time to time we may need to e-mail you with information on the site.

### **Do you charge a fee for my account?**

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Our active account holders face no fees or charges whatsoever from Bet4theBest. Should your account remain inactive (i.e. you do not log in our service) for 12 consecutive months and have a positive balance, a monthly administration charge will apply for the maintenance of the Bet4theBest account.

Before we begin deducting this charge from your account balance, we will notify you and assist you should you wish to make use of your account again or wish to close the account and withdraw your remaining balance.

The monthly charges that will be applied to an inactive account is £5.

### **Can I have more than one account?**

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No, for security reasons you can only have one Bet4theBest account.

Please do not re-register if you find yourself unable to login to an account you have opened previously as duplicate accounts get suspended. If you need help accessing your account, please contact Customer Support.

### **Does Bet4theBest allow Under Age Gambling?**

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It is illegal for anyone under the age of 18 to gamble with Bet4theBest. Anyone under the age of 18 found to be gambling with Bet4theBest will have any winnings forfeited and may also be reported to the police.

### **Which documents do I need to provide for the Identity Verification Process**

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In order to fulfill all requirements for our verification process you will need to send a copy of one document of each of the following categories:

**Personal Identification** - one photo ID from the following list:

- Passport
- Driving licence
- National Identification card
- Citizenship certificate

**Address Verification** - one of the following:

- Utility Bill (less than 3 months old)
- Tax Bill (less than 3 months old)
- Copy of Bank Statement - (less than 3 months old)

Please send documents that state your residential address. Regrettably, documents addressed to a PO Box number are unacceptable for validation.

#### **Source of Payment Verification**

- Debit / Credit card: one of the following (this only applies if you got a Credit or Debit card registered in your account):

- Copy of Bet4theBest account registered Credit or Debit card (front only). You must blank out all card number digits except for the last four.
- Copy of Credit or Debit card account statement of a card registered on your Bet4theBest account (less than 3 months old). You must blank out all card number digits except for the last four.
- Copy of bank statement - must have Bet4theBest transaction or card number visible on it (less than 3 months old). You must blank out all card number digits except for the last four.

- Bank Account:

- Copy of Bank Statement - (less than 3 months old)

You will need to send the documents to [KYC@Bet4theBest.com](mailto:KYC@Bet4theBest.com) referring your account's username.

Upon satisfactory verification, your account will be fully activated and any restrictions which have been applied will be lifted.

#### **Are there any Bet4theBest Username restrictions?**

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When you first register to Bet4theBest, you are required to choose a username. Bear in mind that this username will display in some bet or fantasy options so an offensive username could result in your account being suspended. If this occurs, you will need to contact Customer Support to agree a suitable alternative.

#### **How can I change my password?**

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You can change your password through the 'Change Password' tab of your profile settings.

#### **How can I update my account details?**

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In order to update your account details, for security reasons you will need to provide us with your Identity Verification documents as well as the updates you need to make at [KYC@Bet4theBest.com](mailto:KYC@Bet4theBest.com). The updates will take effect once your details have been verified.

#### **What should I do if my Bet4theBest account has been locked?**

---

There are various reasons that may cause an account to lock; most commonly an incorrect username and password combination has been used. If you find that your account has been locked, you should submit your Identity Verification documents at [KYC@Bet4theBest.com](mailto:KYC@Bet4theBest.com) along with a request for your account to be unlocked.

#### **Can I monitor logins to my account?**

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You can review the recent activity of your Bet4theBest account through the 'Auditing' tab of your Profile. Essentially, you can check this section to verify the date, time and Internet Protocol Address for

each login. If there are details of a login which you cannot account for, contact Customer Support to have our staff check out your concerns.

### **Do I need to deposit funds when opening the account?**

---

It is not essential to deposit funds to your account in order to register. In order to place a bet though, you will need to credit your account. Details on how to fund your account can be found at the 'Wallet' tab of your profile. (possible need to update to fit functionality)

You do not need to deposit any funds in order to create a custom Tournament with your friends and play for fun.

### **How do I fund my account?**

---

Details on how to fund your account can be found at the 'Wallet' tab of your profile.

You do not need to deposit any funds in order to create a custom Tournament with your friends and play for fun.

### **What is my Account Balance?**

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The total funds that are currently in your account. Note that this does not reflect any money that is at risk in unsettled bets.

### **Which currencies can I use to bet with? Needs updating.**

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At present we offer our customers the option to bet in British Pounds (£). The option to use other currencies for betting will be added soon.

Deposits in other currencies are automatically exchanged to British Pounds (£) when a deposit is made. For exchange rate information please ask you e-wallet provider / banking institution.

### **How can I review my betting history?**

---

For your betting history, visit the 'Bet History' section of the 'Wallet & Bets' tab of your profile. From here you can see the details of all bets placed from your account. You can use the filter options to restrict the results and locate the bet you are looking for more easily. Each record also has a unique id (Ref. Code) which you can click on to find detailed information about that bet.

### **How long is my account valid for?**

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Your account is valid until you close the account.

### **How do I close my account?**

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You can permanently close your account with us at any time. You can find the 'close account' option under your profile settings tab. Please note that this action is irreversible and you will not be able to create another account with us in the future.

### **Responsible Gambling:**

Whilst most customers are able to enjoy their gambling, Bet4theBest recognises that for a very small number of customers gambling ceases to be fun. For our Responsible Gaming policy, please [click here](#).

## **Can I place a limit on the amount wagered / lost for a given period of time?**

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You can set limits on the maximum amount wagered or the maximum amount lost for your account daily, weekly or monthly. A prompt to leave the Bet4theBest website after some time can be set as well.

Limits to your account can be set through the 'Sensible Betting' tab of your Profile settings.

### **Responsible Gambling:**

Whilst most customers are able to enjoy their gambling, Bet4theBest recognises that for a very small number of customers gambling ceases to be fun. For our Responsible Gaming policy, please [click here](#).

## **How do limits work?**

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Limits to your account are set by you in order to help you manage your gambling habits. Therefore setting a limit for the first time or making an already set restriction stricter is effective immediately. Loosening or removing an already set limit will only come into effect 7 days after the change was made. Please note that our Customer Helpdesk cannot help you with lifting a restriction in a shorter timeframe.

Limits to your account can be set through the 'Sensible Betting' tab of your Profile settings.

### **Responsible Gambling:**

Whilst most customers are able to enjoy their gambling, Bet4theBest recognises that for a very small number of customers gambling ceases to be fun. For our Responsible Gaming policy, please [click here](#).

## **I feel I may have an addiction to betting. Where can I find help?**

---

Please visit one of the specialized organizations regarding problem gaming like [GamCare](#) and [Gambling Therapy](#). Also make sure that you adjust your 'Sensible Betting' options of your Profile settings accordingly in order to protect yourself as required.

## **Is it legal for me to bet?**

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Unfortunately we are unable to confirm the legalities of Internet betting in every country around the world. If you are concerned about the legality of playing at our site it is a good idea to contact your local legal representatives to answer any related questions.

## **How should I protect my personal information?**

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Your personal information is valuable, both to you and to fraudsters. Bet4theBest will never contact you and ask for your password or for your personal payment or financial details. Any emails that ask for such information are bogus and fraudulent.

If you suspect that somebody is misrepresenting themselves as a Bet4theBest employee do not respond to the sender. Instead contact Bet4theBest and we will be able to advise on the best course of action.

If you have any concerns or questions, or if you suspect your details may have been compromised, get in touch with us and we will investigate.

## **Deposits**

### **How do I fund my account?**

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Details on how to fund your account can be found at the 'Wallet' tab of your profile.

You do not need to deposit any funds in order to create a custom Tournament with your friends and play for fun.

### **Which currencies do you accept?**

---

At present we offer our customers the option to bet in British Pounds (£). The option to use other currencies for betting will be added soon.

Deposits in other currencies are automatically exchanged to British Pounds (£) when a deposit is made. For exchange rate information please ask your e-wallet provider / banking institution.

### **Which cards do you accept?**

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Bet4theBest accepts Visa and MasterCard. You can find more details on our 'Deposit' page.

### **Can I use my card to more than one account?**

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No, a card cannot be used to more than one account.

### **What is the security code (CSC / CVC / CV2 / CVN / CVV2)?**

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The CSC (also referred to as CVC, CV2, CVN or CVV2) number is the last three digits of the number displayed on the back of your debit/credit card.

### **My card deposit has been declined, what do I do?**

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If you receive the message 'transaction declined, please speak to your card issuer', your bank has declined the transaction. Unfortunately your bank will never give a specific reason for declining the transaction therefore we can only suggest you try an alternative card or payment method.

### **Why am I getting a request for manual authorisation on my card deposit?**

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On some occasions your bank / card issuer may ask for a deposit to be manually authorised. This could be due to one of the following reasons:

- You have used your card several times in a short period,
- Your requested deposit is significantly higher than your normal transaction amounts.

This is an internal control of your bank /card issuer outside the control of Bet4theBest.

### **What reference should I submit when making a bank transfer deposit?**

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Ensure that you submit your unique Username as reference for the transaction. Failure to include your Username may result in delays in allocating the funds to your Bet4theBest wallet. You may choose making an odd deposit amount (eg. £201.20, £119.83 etc), which will help us to identify your transfer.

### **Can someone else make a deposit on my behalf to my Bet4theBest account?**

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No, Bet4theBest cannot accept deposits from third parties or persons other than the named Bet4theBest account holder. If we identify funds from third parties, we will reject the transaction. For example, if a friend / colleague / family member or anyone other than yourself sends money to your Bet4theBest account this is a 3rd party and the funds will be returned.

Please make sure you are the only one that sends funds to your Bet4theBest account. You will be liable for all costs incurred to return these funds.

### **Can I deposit using an ewallet?**

---

You can use PaysafeCard to fund your account. Soon other payment options will become available, including various ewallets.



## **Withdrawals**

### **How do I withdraw funds? (may need updating based on new functionality)**

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To process a withdrawal from your account, visit the 'Withdraw' option at the 'Wallet' tab of your profile. There you will find details about the methods you can withdraw funds from your account. You can withdraw back to your Visa / Maestro International cards or to your bank account.

### **Why can't I use my MasterCard for withdrawals?**

---

Mastercard does not allow withdrawals back to their credit cards. If we try to send a withdrawal back to your Mastercard, it will be rejected and sent back to us. In case you have made a deposit via your MasterCard, withdrawal needs to take place via a non-MasterCard card or directly to your bank account.

### **Are there any limitations on how I withdraw my funds?**

---

We operate a closed loop policy which enforces the withdrawal of funds back to their source, if withdrawal back to the specific payment method is allowed. You will be required to level off any deposits made with the same amount of withdrawals before you can withdraw any excess funds back via another payment source.

### **Will I be charged for my withdrawal?**

---

Bet4theBest charges an administrative fee of £3.25 per withdrawal. Please note that in the case of bank withdrawal, banking fees may also incur.

Please also check directly with your bank or card issuer for any fees they may impose on the transaction from their side.

### **Why am I requested for identification for a withdrawal to be processed?**

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For security reasons you may be requested to send Identification to our Identity Verification team.

Common reasons for this request are:

- You are making your first withdrawal / a large withdrawal.
- You are withdrawing via a method different to your deposit method.

We will ask for the following to be sent:

- A copy of the front and back of the credit / debit card used
- A copy of some photo identification (e.g. passport / driver's license)
- A copy of a statement for the credit / debit card used
- All details must be clearly visible, however please ensure you cover the middle 8 digits on the front of your card and the 3 digit security code on the back.

This identification should be sent by e-mail to [KYC@Bet4theBest.com](mailto:KYC@Bet4theBest.com).

### **Why do card withdrawals take 2-5 days when card deposits are immediate?**

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This is standard practice for most banks, and not something Bet4theBest have control over.

### **How long will a withdrawal take to clear my account?**

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Withdrawal times entirely depend on which payment method you use. Please check with your banking institution regarding their timelines. Also, please be aware that weekends and bank holidays are not deemed working days and will cause a delay in receiving your payment.

### **How do I withdraw my funds if my payment method has expired?**

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If your payment method has expired, you will have to make a withdrawal through another registered card with us or directly to your bank account.

### **I have withdrawn to a payment method which is no longer active. What shall I do?**

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It is very likely that your bank, card issuer holds the funds in a temporary or 'suspense' account as the details they hold for the payment method are no longer valid. In this case, you will need to contact Customer Support who will be able to provide a proof of this transaction which you will need to present to your bank to trace the funds.



# **Fantasy Football**

## **What is Fantasy Football?**

Fantasy Football is a skill game where you act as the manager and select imaginary teams from among the players in a league and score points according to the actual performance of these players. Have fun and compete against your friends and prove them who is the best football manager.

## **How do I build a fantasy team?**

You can create one or more fantasy teams selecting up to eleven players of a specific football league (e.g from English Premier League).

You can build your team at the 'Team Management' section of the 'Custom Team Contests' tab. The list with all the available players of the current league will appear on the right hand side. Select your players simply by 'dragging and dropping', or by clicking on '+' button, next to their name.

The following basic rules apply to all Fantasy Football teams:

- A maximum of 4 players from the same real life team can be selected.
- Your fantasy team must consist of up to 11 players in total with the following formation rules: 1 goalkeeper, 3 – 6 defenders, 2 – 6 midfielders and 1 – 3 forwards.
- Two players of your current squad can be defined as a captain and vice captain.

## **How many fantasy teams can I built?**

You can have as many different fantasy teams as you want and use a different one for every single bet. Sometimes this is a good strategy as well for hedging your bets.

## **Can I build a fantasy team selecting athletes from different leagues?**

No, you can only create a fantasy team selecting players from the same league.

## **Can a fantasy team of a specific league compete with a fantasy team from a different league?**

No, all teams have to compete with a fantasy team from the same league. Due to different playing styles between different leagues, something like that would mean that teams would not compete on an even playing field.

## **What is the budget available for building my fantasy team?**

The best squad for the Gameweek is already hard enough to find. We believe that having a budget limitation on top of that is just too frustrating when trying to place a bet. Just pick your top eleven for your team and you are good to go!

## **Where do I choose substitutions for my team?**

There are no substitutions available for fantasy teams therefore you have to pick players that are likely to play this Gameweek.

## Why do some players show as unavailable when I am trying to built my team?

---

You can built your fantasy team only with players that are available. If a player shows as unavailable that means that either his team is not playing this Gameweek as per the Bet4theBest schedule or his team's match has already started for the Gameweek.

Note that if an contestant is banned, injured or doubtful, he will still show as available for selection if his team is still to play for the Gameweek.

## How is my team's score calculated?

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Your team's score is calculated based on the performance of the real life players consisting your team for the current Gameweek. A short summary of the In-Game Point System can be found below:

	Goalkeepers	Defenders	Midfielders	Forwards
For playing up to 60 minutes	1	1	1	1
For playing 60 minutes or more	2	2	2	2
For each goal scored	8	8	5	5
For each goal assist	5	5	2	1
For a clean sheet	3	3	1	0
For every 3 shot saves	2	2	1	1
For each penalty save	5	0	0	0
For each penalty miss	0	-2	-2	-2
For every 3 goals conceded	-1	-1	0	0
For a yellow card	-1	-1	-1	-1
For a red card	-3	-3	-3	-3
For each own goal	-2	-2	-2	-2
For every 3 corners won	2	2	1	1
For every 3 shots off target	0	0	-2	-2
For every 3 fouls won	0	0	1	2
For every 3 fouls committed	-1	-1	-1	0
For every 2 offsides provoked	0	1	0	0

## How is the score calculated for my captain and vice captain?

---

Each contestant can define a captain and a vice captain for his fantasy team. If the captain plays more than zero (0) minutes, his score for the Gameweek shall be doubled. If the captain does not play at all in a GameWeek, the Vice Captain's score shall be doubled.

Note that If your captain plays but scores zero (0) points, his points will remain zero. In case your captain scores negative points then the negative points are doubled.

## Where do you source your statistics from?

---

Our statistics are provided by [Opta](#), the world's leading sports data company and official data partner of the four UK professional football Leagues (Premier League, The Football League, Scottish Premier League and Scottish Football League).

## When are the points updated for the Players and Teams?

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Points are updated live as matches are being played. You can follow the action straight from your screen. Our statistics are provided by [Opta](#).

Live data is often subject to changes and corrections. Once the data is verified for its integrity, points awarded are finalised and any bets placed are cleared.

## What types of bets are available?

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Bet4TheBest offers a large variety of bet types:

- **Tournaments:** Contestants make their own fantasy team and participate in 'pools' of pre-defined amounts. Contestants are free to submit more than one fantasy team to the same pool. They can also create their custom Tournament challenges and invite their friends to participate. Winnings are based on the participation to the pool and your ranking in the pool.
- **Week Games:** Contestants bet on the fantasy version of any team in a certain league playing against the fantasy version of the rival team as per the Gameweek's schedule. You don't pick individual players but you score points for the performance of every athlete in your team. Each contestant can bet any amount they want and winnings are based on the amount wagered by the contestant and the amount betted to the week game as a whole.
- **Fantasy Derbies:** Contestant bet on the fantasy version of teams with clear rivalries, that are not necessarily playing against each other on the Gameweek (e.g Everton vs Liverpool). Place your bets on your favourite team every week and prove that your team is better overall. The format is similar to that of 'Week Games' where any amount can be wagered.
- **MVP:** Just choose the most valuable player of the Gameweek. Contestants may bet on any particular player who they believe shall score the most fantasy points. Any amount can be wagered on any individual player and winnings are based on your participation and the total amount wagered in the specific category. A small participation can have a huge return in the case of a surprise result!
- **One-on-One Challenge:** Challenge a friend, or someone of our users and prove them who is the best! Pick the Challenge option in any of the bet types and get yourself in a one-on-one situation where the winner takes it all!

## Till when can I place a bet on a team / player?

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Teams and players comprising them are available for selection up to a minute before their match for the Gameweek starts. At that point they show as unavailable and you cannot pick those players for MVP / Tournament bets or their teams for Week Game / Fantasy Derbies bets.

## Can I bet with an incomplete fantasy team?

---

Although not advisable since your chances for collecting the most points in a pool become limited, you can still submit an incomplete team with less than 11 athletes or without electing a captain or vice captain for your team. This gives you another chance to the pot even when there are not enough games left for the Gameweek to complete a full roster.

## Did I win? Where can I find the results of my bets?

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For your betting history, visit the 'Bet History' section of the 'Wallet & Bets' tab of your profile. From here you can see the details of all bets placed from your account. You can use the filter options to restrict the results and locate the bet you are looking for more easily. Each record also has a unique id (Ref. Code) which you can click on to find detailed information about that bet.

## What happens if I tie with an opponent?

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In order for the winner to be determined in case of a tie, the following rules apply in order of priority:

- (i) most points earned due to goals scored in the particular GameWeek;
- (ii) fewest points lost due to goals conceded in the particular GameWeek
- (iii) fewest points lost due to yellow and red cards in the particular GameWeek;
- (iv) most overall minutes played by the fantasy team in the particular GameWeek;

If after the tie-break rules application, the result is still a tie, then the result is tie and the provisions provided in these Rules of the Game shall apply.

## Can I cancel a bet?

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'Tournament, 'Week Games', 'Fantasy Derbies' and 'MVP' bets cannot be cancelled once they are confirmed and successfully placed. 'Challenge' bets where you have sent a challenge to a friend, can be cancelled provided they have not been accepted by the opponent. Once accepted by the opponent, these cannot be cancelled either.

## A football match was postponed / cancelled this Gameweek. Does this mean that all bets are cancelled as well?

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Football games do get postponed or cancelled from time to time. We try not to interrupt the normal flow of the Gameweek for just one match. The following cases explain when a game will be considered as cancelled or not for fantasy football purposes:

- If a Match is postponed (before it was started) by the relevant Football Association for the next day and it is able to remain in the current GameWeek, it is rescheduled in the Bet4theBest system without a problem.
- If the Match is postponed (before it was started) for a date after the end of the current GameWeek, it is considered CANCELLED for the current GameWeek and the cancellation rules below are applied on the fantasy teams scoring and Bets. The cancelled Match, if available, will be rescheduled in a future GameWeek and be available for new Bets.
- If the Match is postponed, cancelled or interrupted after the 60th minute, the scoring rules will be applied normally according to the stats till the interruption and it is considered COMPLETED.
- If the postponed, cancelled or interrupted Match is played less than 60 minutes it is considered CANCELLED and the cancellation rules below are applied on the fantasy teams scoring and Bets.

For all CANCELLED matches, as described above, the following rules apply:

- If a Fantasy Football Team consists of players whose Match is considered CANCELLED and the number of these players is less than 6 for an 11 players Fantasy Football Team, then each of these players receives the average score of the rest of the Fantasy Football Team's players whose Match is considered COMPLETED. The Fantasy Football Team and all Bet entries made with this team are considered VALID.
- In case that a Fantasy Football Team consists of players whose Match is considered CANCELLED and the number of these players is more than 6 for an 11 players Fantasy Football Team, then the Fantasy Football Team is considered INVALID and the following apply for each Bet type:
  - Tournament Bets: Bet entries relating to Fantasy Football Teams that are INVALID are cancelled and the money placed on these entries is refunded to the contestants without any commission applied. The pool size of the Tournament Bets is reduced accordingly.
  - Fantasy Derbies: If either Fantasy Football Team in a Fantasy Derby Match is considered INVALID, all related Bet entries are cancelled and the money placed on these Bets is refunded to the contestants without any commission applied.
  - Week Games: If either Fantasy Football Team in a Week Game Match is considered INVALID, all related Bet entries are cancelled and the money placed on these Bets is refunded to the contestants without any commission applied.
  - Challenge Bets: If either Fantasy Football Team in a Contestant vs Contestant Challenge Bet is considered INVALID, the Bet is cancelled and the money placed on this Bet is refunded to the Contestant without any commission applied.

## Why can I not bet on a match? It seems 'locked'.

If a match does not show as active for betting then means that it has already started and bets on it are not possible anymore or that the match itself has been cancelled / postponed.

Note that for 'Fantasy Derbies', if either match commences, then the option will no more be available for betting.

## What is the minimum amount I can wager?

For 'Tournament' bets the amount wagered is defined by the pools available. For all other types of bets (i.e. 'Week Games', 'Fantasy Derbies', 'Challenges') the minimum amount you can wager is £1.

## Is it possible to bet a different amount in a Tournament bet than the pre-defined pools?

For pre-defined contests, you can only wager the amount of the pot you want to enter to. You can enter the same pot as many times as you like though, always with the same entry fee.

For Custom Tournaments where you invite your friends, you can set the buy-in amount with a minimum of £1.

## How many entries can I have in a pot of Tournament bets?

There is no restriction in the number of entries you can have. You can enter the same pool either with the same lineup or with different lineups as many times as you like.

## How are winnings distributed for 'Tournament' bets?

The distribution of the prize pots is dynamic and depends on the number of participants in every pool. This is done to ensure a good spread between all contestants of the winnings. The distribution pattern is based on the table below:

Pos.	3-19 players	20-29 players	30-39 players	40-49 players	50-69 players	70-99 players	100-119 players	120-149 players	150-189 players	190-249 players	250-329 players	330-419 players	420-519 players	520-649 players	650-819 players	820-999 players	1000-1189 players	1190-1409 players	1410-1649 players	1650+ Players
1	50.00%	45.00%	40.00%	35.00%	30.00%	26.00%	24.00%	22.00%	21.75%	21.20%	21.00%	20.75%	20.65%	20.40%	20.35%	20.20%	20.03%	19.80%	19.63%	19.35%
2	30.00%	25.00%	24.00%	22.00%	20.00%	17.00%	16.50%	15.75%	15.55%	15.20%	14.85%	14.65%	14.55%	14.40%	14.35%	14.24%	14.10%	13.90%	13.75%	13.30%
3	20.00%	17.50%	16.00%	14.50%	13.50%	13.25%	12.00%	11.25%	11.05%	10.55%	10.00%	9.90%	9.80%	9.70%	9.65%	9.57%	9.46%	9.28%	9.15%	8.90%
4		12.50%	12.00%	10.75%	9.90%	9.25%	9.00%	8.50%	8.35%	7.75%	7.50%	7.40%	7.32%	7.20%	7.16%	7.12%	7.02%	6.86%	6.75%	6.50%
5			8.00%	7.50%	7.00%	6.85%	6.00%	5.75%	5.60%	5.45%	5.30%	5.20%	5.12%	4.95%	4.90%	4.84%	4.76%	4.64%	4.55%	4.48%
6				5.75%	5.50%	5.15%	4.90%	4.70%	4.60%	4.35%	4.10%	3.95%	3.89%	3.75%	3.72%	3.68%	3.61%	3.51%	3.43%	3.40%
7				4.50%	4.40%	3.75%	3.70%	3.50%	3.40%	3.25%	3.00%	2.95%	2.90%	2.80%	2.75%	2.71%	2.65%	2.57%	2.51%	2.49%
8					3.75%	3.40%	3.00%	2.90%	2.80%	2.55%	2.40%	2.30%	2.25%	2.13%	2.08%	2.04%	1.99%	1.92%	1.87%	1.85%
9					3.20%	2.90%	2.60%	2.50%	2.45%	2.10%	2.05%	1.95%	1.90%	1.80%	1.76%	1.72%	1.68%	1.62%	1.59%	1.57%
10					2.75%	2.45%	2.30%	2.15%	2.10%	1.90%	1.75%	1.65%	1.62%	1.52%	1.46%	1.43%	1.40%	1.35%	1.32%	1.31%
11-15						2.00%		1.45%	1.40%	1.20%	1.25%	1.20%	1.17%	1.12%	1.09%	1.06%	1.03%	0.99%	0.97%	0.97%
16-20								1.00%	0.85%	0.70%	0.75%	0.70%	0.65%	0.61%	0.55%	0.52%	0.48%	0.45%	0.42%	0.41%
21-25									0.75%	0.70%	0.65%	0.61%	0.55%	0.49%	0.46%	0.42%	0.39%	0.36%	0.35%	0.35%
26-30										0.58%	0.55%	0.49%	0.44%	0.39%	0.36%	0.32%	0.30%	0.28%	0.27%	0.27%
31-40											0.44%	0.40%	0.36%	0.32%	0.28%	0.25%	0.24%	0.22%	0.21%	0.21%
41-50												0.34%	0.31%	0.28%	0.24%	0.21%	0.19%	0.18%	0.17%	0.17%
51-60													0.27%	0.25%	0.20%	0.18%	0.17%	0.16%	0.15%	0.15%
61-70														0.22%	0.18%	0.17%	0.16%	0.15%	0.14%	0.13%
71-90															0.17%	0.16%	0.15%	0.14%	0.13%	0.12%
91-110																0.15%	0.14%	0.13%	0.12%	0.11%
111-130																	0.13%	0.12%	0.11%	0.10%
131-150																		0.11%	0.10%	0.09%
151-180																			0.09%	0.08%
181-210																				0.07%
211-250																				

## How is a team's score calculated for 'Week Game' and 'Fantasy Derby' bets?

A team's score is calculated as the aggregate number of points scored for all members of that team, according to the fantasy rules. This includes both the starting lineup as well as any substitutions made during the duration of the match.

## **I placed a bet on a Week Game and although the team I chose won in real life, I still lost the bet. How is that possible?**

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A team's score is calculated as the aggregate number of points scored for all members of that team, according to the fantasy rules. The fantasy score shows the overall performance of the teams, which may not be reflected to the final result of a match.

## **What is a 'Fantasy Derby'?**

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Since this is Fantasy Football, we can pair any teams we want from the Gameweek, even if they don't play against each other in the regular schedule, as long as they both play their respective matches. Who doesn't want to see how the big clubs compare to each other every Gameweek and what their relative performance is? The fans of those clubs can relive the excitement of playing with their arch-rivals every week and benefit from the performance of their favourite team.

## **How are 'Week Game' / 'Fantasy Derby' winnings distributed? Could you give an example?**

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The winnings for 'Week Game' / 'Fantasy Derby' bets depend on the amount wagered by each contestant on the team scoring the most points and of the total amount wagered.

An example of the distribution is the below:

Let's assume that the pair in question is Arsenal vs. Chelsea with Arsenal scoring the most points as per the fantasy football rules.

Amount wagered to Arsenal = 500€

Amount wagered to Chelsea = 300€

Total amount wagered = 800€

Amount distributable to contestants (after commission) = 720€

Let's assume that 5 contestants bet on Arsenal winning on the 'Week Game' / 'Fantasy Derby', each one of them wagering 100€. The payout for each contestants would therefore be:

Payout =  $(100/500) * 800€ = 160€$

In the case were the amounts wagered on each team would be highly imbalanced, with one side being much higher than the other side and that side winning, Bet4theBest forfeits any commission on the event to avoid situations where contestants would lose money despite guessing correctly. This is illustrated in the example below:

Let's assume that the pair in question is again Arsenal vs. Chelsea with Arsenal scoring the most points as per the fantasy football rules.

Amount wagered to Arsenal = 500€

Amount wagered to Chelsea = 50€

Total amount wagered = 550€

the amount distributable to contestants in this case would be 550€ as no commission would be withheld.

Let's assume that 5 contestants bet on Arsenal winning on the 'Week Game' / 'Fantasy Derby', each one of them wagering 100€. The payout for each contestant would therefore be:

Payout =  $(100/500) * 550€ = 110€$

## **For 'MVP' bets, do I need to find the best player of the Gameweek to win? What if no one chooses him?**

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For 'MVP' bets, the winner is defined between the entries placed. The most valuable player between those entries is defined based on the points scored for the Gameweek. The pot is always distributed to players even if the top player of the Gameweek has no entry to his name.

## **How are 'MVP' winnings distributed? Could you give an example?**

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The winnings of 'MVP' bets depend on the amount wagered by each contestant to the most valuable player and the total amount wagered which consists the pot to be distributed.

An example of the distribution is the below:

Total amount wagered on MVP of the Gameweek = 500€  
Amount distributable to contestants (after commission) = 450€

Let's assume that the MVP of the Gameweek is Agüero with three contestants betting on him and the amounts wagered on him are the following:

Player A = 20€  
Player B = 5€  
Player C = 1€  
Total wagered on MVP = 26€

The payouts to these three players will be the following:

Player A =  $(20/26) * 450€ = 346.15€$   
Player B =  $(5/26) * 450€ = 86.54€$   
Player C =  $(1/26) * 450 = 17.31€$

If more than two players had tied in terms of points scored, then both would be considered as MVP athletes of the Gameweek and the pot would have been distributed accordingly.

## **I challenged a friend for a certain amount. Why was the bet placed for a lower amount?**

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A challenge is sent to the chosen recipient for up to the amount chosen. The recipient can then choose to reject the challenge or accept it up to the amount of the challenge. The amount that he chooses to accept is the final amount of the bet. The difference between the challenge amount and the final amount wagered is refunded to your account balance immediately after the bet is successfully placed.

## **What is the commission that Bet4theBest holds on my bet?**

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Commission is applied only on winnings and you do not have to pay a premium to enter a bet. The commission charged is:

- ten (10) percent of the total amount wagered in case of 'Tournament', 'Week Game', 'Fantasy Derby' and 'MVP' bets; and
- seven point five (7.5) percent of the total amounts wagered in the case of 'One-on-One Challenge' and 'Custom Tournament' types of bets.

## **About Bet4theBest**

### **What do I need to know about Bet4theBest?**

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Bet4theBest is an operator licensed by the UK Gambling Commission (license number: 000-039595-R-319320-001) and the Maltese Gaming Authority (license number: LGA/CL3/974/2014) to offer gaming services. Bet4theBest Ltd. is a Maltese company with Registration Number: C64214 having its registered address at 527, St. Paul's Street, St. Paul's Bay, Malta. Bet4theBest's license number is LGA/CL3/974/2014.

### **What are Bet4theBest's contact details?**

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You can contact our Support Team at [support@Bet4theBest.com](mailto:support@Bet4theBest.com). If you are an existing Bet4theBest account holder please include your username in all correspondence.

You can submit your Identity Verification documents at [KYC@Bet4theBest.com](mailto:KYC@Bet4theBest.com).

### **I have some feedback / suggestions. Who should I do tell?**

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We appreciate all input we receive and everything you tell us is taken into consideration. Please let our Support Team know at [support@Bet4theBest.com](mailto:support@Bet4theBest.com) and they will forward it for the appropriate person for review.

